

# SIMMAT

## CONSULTING

Quality, Environment, OH&S



OFFICE LOCATIONS

Freshwater, Australia | Belrose, Australia

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### WELCOME to the Simmat & Associates Newsletter!

Your monthly update of current affairs and interesting information relevant to ISO9001, AS4801 and ISO14001.

## Is Quality Assurance ISO9001 the Solution to Securing Good Service Providers?

Taking a risk on a random supplier is always a gamble, so our human behaviour is to rely on someone else's recommendation.

'I see two significant issues on a daily basis with the engagement of suppliers', says Kobi Simmat, Director of Simmat & Associates. 'The inability to assess companies quickly in order to minimise the risk of engaging the wrong supplier and the challenge these service providers have in promoting themselves accurately'.

If our human behaviour is to seek out someone's recommendation, then word of mouth referrals are great, but are they a shortcut to not doing your own research and implementing some formal system of assessment?

The implementation of Quality Management Systems to ISO 9001 intends to address these issues in the following ways -

- A supplier implements a formal process to investigate and understand the customers' needs and expectations prior to commencing work so these are the focal point for the service;
- Formal feedback is solicited from customers to measure the level to which their expectation and needs were met; and
- Suppliers can market their management system to their customers in order to establish and build customer confidence.

Essentially, this demands that a supplier must be customer focused.

So the next time someone recommends a supplier to you, all you need to do is ask one question - Do they have a Quality Management System that meets ISO 9001?

## NSW Government Energy Efficiency for Small Business Program

The subsidy is for implementing energy efficiency improvements as outlined in the Energy Action Plan, including:

- Lighting and skylights;
- Heating, ventilation, air-conditioning and insulation;
- Electric motors;
- Air compressors;
- Commercial refrigeration;
- Boilers;
- Insulation;
- Hot water systems.



The Energy Efficiency for Small Business Program is part of the NSW Government's \$150 million Energy Efficiency Strategy. This strategy is helping NSW households, government and business save energy and reduce greenhouse gas emissions.

For further information on this program, please visit the [NSW Government Save Power website](#).

### Contact Details:

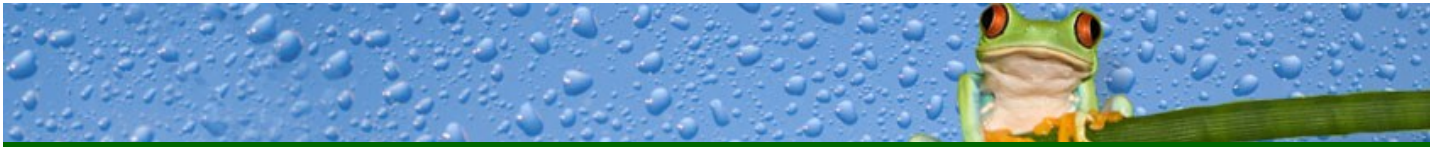
Do you have questions? Want answers!

Or want to put in an article in our newsletter?

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## NSW Ready for Harmonised Work, Health & Safety Laws

The harmonisation of work, health and safety laws will reduce compliance costs and red tape for employers and maintain the state's strong work, health and safety framework.

The laws will:

- Maintain a strong work, health and safety framework;
- Keep businesses accountable;
- Reduce red tape for employers; and,
- Mean that no matter where you work or do business in Australia the same laws will apply.



Furthermore, the introduction of the Occupational Health and Safety Amendment Bill 2011 amends the current Act by implementing some of the key parts of the Model Act ahead of January 1 2012.

The proposed amendments:

- Qualify the existing general duties under the Current Act meaning that the duties to ensure health, safety and welfare will apply only 'so far as is reasonably practicable';
- Remove the deeming provisions that render directors and managers automatically guilty for offences committed by a corporation. Instead, officers of a corporation will be subject to a duty to exercise due diligence to ensure the corporation complies with its health, safety and welfare duties; and
- Remove the ability of a union to institute proceedings for breach.

\* Master Builder Magazine, Issue Two, April-May 2011

## Training and Development

### **Environmental Management Fundamentals**

**When:** [Register your interest for upcoming dates](#)

**Where:** Frenchs Forest

**What:** This course covers basic terms, explanations, and clarity on some of the fundamental environmental management issues that we are now exposed to in business on a daily basis.

Walk away from this course with a good level of introductory exposure to cutting through the 'industry green wash', and with some clear objectives to exploring your environmental management needs in your own organisation.

**Price:** \$495 per person

### **Quality Management Systems Course**

**When:** [Register your interest for upcoming dates](#)

**Where:** Frenchs Forest

**What:** This course is your opportunity to get a basic or better understanding of Quality Management Systems. Our trainers will work with each participant in the group to answer questions about your specific management system and your industry while providing an insight into the requirements of ISO 9001.

**Price:** \$495 per person

### **Legal Compliance Register**

Our legal compliance register delivers relevant information on a range of applicable Legislation, Acts, Regulations and Codes of Practice saving you from having to trawl thousands of webpage's for the ones that are relevant to the industry.

Benefits:

- Quarterly updates of State and Commonwealth Legislation, Acts, Regulations and Codes of Practice;
- Summaries of how a requirement may apply on-site;
- Cost effective information tailored to the construction industry;
- Easy Ready Reference;
- Valuable content for your toolbox, and project meetings;
- Get the facts without the hassle;
- Requests for additional reviews included in the next issue; and
- Save time reviewing information.

**[Contact us for further information on our legal compliance register](#)**

**LET US KNOW WHAT TRAINING YOU NEED AND WE CAN ORGANISE A COURSE AROUND YOU**

#### **Contact Details:**

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